



COUNTERTOP CARE AND MAINTENANCE

*****PLEASE READ CAREFULLY*****

You may lightly use the counters after **24 hours**, **HOWEVER**, please do not run your dishwasher or set appliances or other objects on counters for **5-7 days** after resurfacing. Please observe the following:

1. **Cleaning:** Clean the finish regularly with soap and a sponge (this is called surface conditioning). **DO NOT** use any abrasive cleaners on or near the refinished surface. Use only a non-abrasive, non-chlorine cleanser. **DO NOT** use Bleach, Comet, Ajax, etc. Your new finish is easily cleaned with any mild liquid cleaner approved for use on *ACRYLICS*. Soft Scrub is acceptable when used (not more than once a month) in moderation. **DO NOT** use any abrasive scrubbing pads as this will scratch or dull your new finish.
2. **DO NOT** leave soap laying on the refinished surface.
3. **DO NOT** use any rubber/plastic mats. Most mats will produce a reaction with the new finish and cause it to fail.
4. Be sure your faucet taps are not dripping. The owner and user must properly maintain faucets. Leaky faucets will erode the finish, causing it to crack and wear out prematurely voiding any warranty. **DO NOT** allow water to stand/pool on surface.
5. **DO NOT** drop sharp or heavy objects on the finish, which may cause it to chip. Contact NuSurface immediately for repairs if this should occur. Failure to contact NuSurface in a timely manner can result in further damage and will void any warranty. Repair fees will apply.
6. Destruction of the finish may occur through improper use of acid bearing compounds, such as drain openers or tile grout cleaners. **All Chemicals** must be kept away from the finish. These chemicals include, but are not limited to, any and all **cleaning, polishing and finishing oils, cosmetics, hair dyes, and perfumes**, which may stain, mar or soften the finish. Introduction of any of these chemicals onto the finish would be considered neglect and will void the warranty.
7. The 1 Year Limited Warranty does not cover sinks, plumbing, shower doors, caulk, grout, water leakage, mold, mildew, neglect or damages to any existing wall paper, wall paint or the walls themselves.

***Due to the nature of the work and the products used, there will be an odor and some dust ranging from minimal to moderate depending on the item or work. We take all precautions to keep the dust, odor and over spray to a minimum, however it is impossible to eliminate. To remove dust that has settled, DRY DUST using a soft cloth. DO NOT use Pledge or any other dusting products.**

***Counters that are resurfaced by NuSurface are warranted for a period of one year from the date of completion against peeling of the coating, cracking (not caused by structural failure of the counters, cabinets, supports or other repairs made to the appliance/sink replacements), subject to the following conditions:**

1. No abrasive cleaners are used. **NO BLEACH**
2. Chips caused by falling objects, tools, or mistreatment, are excluded from the warranty. Also excluded are burns from hot items, scratches, cuts from sharp objects and staining from chemical dyes, color treatments or other substances that have heavy dye content. Standing water left on counter for extended period will void warranty.
3. The surface must not be used during the 24-hour drying period (light use after a full 24 hours-Normal use after 5-7 days).
4. Seam-fills/repairs are cosmetic only and are not covered under warranty.

Signature _____ Date _____ Unit # _____

Print Name _____ Property _____

Work to be done: _____

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